

## State Contact List for Student Complaints

*The US Department of Education requires institutions offering distance education programs to provide students with their home state contact information for filing student complaints. Most states require that students begin the complaint process at the university before taking further action.*

<b>State</b>	<b>State Agency and Link to Complaint Process</b>
<b>Alabama</b>	Alabama Community College System P. O. Box 302130 Montgomery, Alabama 36104 <a href="https://www.accs.cc/index.cfm/school-licensure/complaints/">https://www.accs.cc/index.cfm/school-licensure/complaints/</a>
<b>Alaska</b>	Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811 <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a>
<b>Arizona</b>	Arizona State Board for Private Postsecondary Education 400 West Washington Street Phoenix, Arizona 85007 <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>
<b>Arkansas</b>	Arkansas Department of Higher Education 423 Main Street, Suite 400 Little Rock, AR 72201 <a href="http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/">http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/</a>
<b>California</b>	Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 <a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a> or <a href="http://www.dca.ca.gov/online_services/complaints/citizen_complaint.shtml">http://www.dca.ca.gov/online_services/complaints/citizen_complaint.shtml</a>
<b>Colorado</b>	Colorado Department of Higher Education 1560 Broadway, Suite 1600 Denver, CO 80202 <a href="http://higherred.colorado.gov/Academics/Complaints/ComplaintPrivateInst.html">http://higherred.colorado.gov/Academics/Complaints/ComplaintPrivateInst.html</a>

<b>Connecticut</b>	<p>Connecticut Office of Higher Education  450 Columbus Boulevard, Suite 510  Hartford, CT 06103-1841  <a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a></p>
<b>Delaware</b>	<p>Delaware Higher Education Office  The Townsend Building  401 Federal St., Ste. 2  Dover, DE 19901  <a href="mailto:dheo@doe.k12.de.us">dheo@doe.k12.de.us</a></p>
<b>District of Columbia</b>	<p>Office of the State Superintendent of Education Higher Education Licensure Commission  810 First St. NE Second Floor  Washington, DC 20002  <a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a></p>
<b>Florida</b>	<p>Commission for Independent Education  325 W. Gaines Street, Suite 1414  Tallahassee, FL. 32399-0400  <a href="http://www.fldoe.org/policy/cie/file-a-complaint.stml">http://www.fldoe.org/policy/cie/file-a-complaint.stml</a></p>
<b>Georgia</b>	<p>Georgia Nonpublic Postsecondary Education Commission  2082 East Exchange Place, Suite 220  Tucker, GA 30084-5305  <a href="https://gnpec.org/gnpec-authorized-school-complainant-form/">https://gnpec.org/gnpec-authorized-school-complainant-form/</a></p>
<b>Hawaii</b>	<p>Hawaii Post-Secondary Education Authorization Program  Department of Commerce and Consumer Affairs  P.O. Box 541  Honolulu, HI 96809  <a href="http://cca.hawaii.gov/hpeap/student-complaint-process/">http://cca.hawaii.gov/hpeap/student-complaint-process/</a></p>

<b>Idaho</b>	<p>Idaho State Board of Education          650 West State Street, 3rd Floor          Boise, ID 83702  <a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/</a></p>
<b>Illinois</b>	<p>Illinois Board of Higher Education          1 N. Old State Capitol Plaza, Suite 333          Springfield, IL 62701-1377  <a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a></p>
<b>Indiana</b>	<p>Indiana Commission for Higher Education          101 West Ohio Street, Suite 300          Indianapolis IN 46204-4206  <a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a></p>
<b>Iowa</b>	<p>Iowa College Student Aid Commission          430 East Grand Avenue, FL 3          Des Moines, IA 50309-1920  <a href="https://www.iowacollegeaid.gov/sdrf-start">https://www.iowacollegeaid.gov/sdrf-start</a></p>
<b>Kansas</b>	<p>Kansas Board of Regents          1000 SW Jackson Street, Suite 520          Topeka, KS 66612-1368  <a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p>
<b>Kentucky</b>	<p>Council on Postsecondary Education          1024 Capital Center Drive, Suite 320          Frankfort, KY 40601  <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a></p>
<b>Louisiana</b>	<p>Louisiana Board of Regents          1201 N. Third St., Suite 6-200          Baton Rouge, LA 70802  <a href="http://www.regents.la.gov/page/StudentComplaints">http://www.regents.la.gov/page/StudentComplaints</a></p>

<b>Maine</b>	<p>Maine Department of Education  23 State House Station  Augusta, ME 04333-0023  Maine Attorney General  <a href="http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml">http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</a></p>
<b>Maryland</b>	<p>Maryland Higher Education Commission  6 North Liberty Street  Baltimore, MD 21201  <a href="http://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx">http://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx</a></p>
<b>Massachusetts</b>	<p>Massachusetts Department of Higher Education  One Ashburton Place, Room 1401  Boston, MA 02108  <a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a></p>
<b>Michigan</b>	<p>Department of Licensing and Regulatory Affairs  P.O. Box 30004  Lansing, MI 48909  <a href="http://www.michigan.gov/lara">http://www.michigan.gov/lara</a></p>
<b>Minnesota</b>	<p>Registration &amp; Licensing  Office of Higher Education  1450 Energy Park Drive, Suite 350  St. Paul, MN 55108  <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p>
<b>Mississippi</b>	<p>Mississippi Commission on College Accreditation  3825 Ridgewood Road  Jackson, MS 39211  <a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a></p>

<b>Missouri</b>	Missouri Department of Higher Education 205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102 <a href="mailto:info@dhe.mo.gov">info@dhe.mo.gov</a>
<b>Montana</b>	Montana Department of Justice Office of Consumer Protection. 555 Fuller Avenue Helena, MT 59601-3394 <a href="https://dojmt.gov/consumer/consumer-complaints/">https://dojmt.gov/consumer/consumer-complaints/</a>
<b>Nebraska</b>	Coordinating Commission for Postsecondary Education P.O. Box 95005 Lincoln, NE 68509-5005 <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>
<b>Nevada</b>	Commission on Postsecondary Education 8778 South Maryland Parkway Suite 115 Las Vegas, Nevada 89123 <a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a>
<b>New Hampshire</b>	New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301-3494 <a href="http://www.education.nh.gov/highered/compliance-allegation.htm">http://www.education.nh.gov/highered/compliance-allegation.htm</a>
<b>New Jersey</b>	Office of the Secretary of Higher Education 20 West State Street 4th floor, PO Box 542 Trenton, NJ 08625-0542 <a href="http://www.state.nj.us/highereducation/index.shtml">http://www.state.nj.us/highereducation/index.shtml</a>
<b>New Mexico</b>	New Mexico Higher Education Department 2044 Galisteo Street, Suite 4 Santa Fe, NM 87505-2100 <a href="http://www.hed.state.nm.us/institutions/complaints.aspx">http://www.hed.state.nm.us/institutions/complaints.aspx</a>

- New York** New York State Education Department  
Office of College and University Evaluation  
89 Washington Avenue  
EBA Room 960  
Albany, New York 12234  
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>
- North Carolina** University of North Carolina General Administration North  
Carolina Post-Secondary Education Complaints  
910 Raleigh Road, Chapel Hill, NC 27515-2688  
<https://www.northcarolina.edu/complaints>
- North Dakota** North Dakota University System  
Vice Chancellor of Academic and Student Affairs  
600 East Boulevard Ave  
Bismarck, ND 58505-0230  
<http://www.ndus.edu/system/state-authorization/>
- Ohio** Ohio Department of Higher Education  
25 South Front Street  
Columbus, OH 43215  
<https://www.ohiohighered.org/students/complaints>
- Oklahoma** Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
<http://www.okhighered.org/current-college-students/complaints.shtml>
- Oregon** Higher Education Coordinating Commission  
255 Capitol Street NE, Third Floor  
Salem, OR 97310  
<http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx>

- Pennsylvania** Pennsylvania Department of Education - Postsecondary and Adult Education  
333 Market Street, 12th Fl.  
Harrisburg, PA 17126-0333  
<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1>
- Rhode Island** Office of the Postsecondary Commissioner  
RIHEAA Building  
560 Jefferson Boulevard, Suite 100  
Warwick, RI 02886  
<https://www.riopc.edu/>
- South Carolina** South Carolina Commission on Higher Education  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
<http://www.che.sc.gov/InstitutionsEducators/Licensing/LicensingofNon-PublicPostsecondaryInstitutions.aspx>
- South Dakota** Office of the Attorney General  
Division of Consumer Protection  
1302 E Hwy 14 Suite 3  
Pierre SD, 57501-8053  
<http://consumer.sd.gov/complaintform.aspx>
- Tennessee** Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
<http://tn.gov/thec/topic/transcript-requests-and-institution-complaints>
- Texas** Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, TX 78752  
<http://www.thecb.state.tx.us/index.cfm?objectid=AC6FA0BC-F5DB-16DE-6B667C083DFB5B98>

<b>Utah</b>	Utah Department of Commerce Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 <a href="https://dcp.utah.gov/complaints/index.html">https://dcp.utah.gov/complaints/index.html</a>
<b>Vermont</b>	Vermont Agency of Education 219 North Main Street, Suite 402 Barre, VT 05641 <a href="http://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs">http://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs</a>
<b>Virginia</b>	State Council of Higher Education for Virginia 101 N. 14th Street, 10th Floor James Monroe Building Richmond, VA 23219 <a href="http://schev.edu/index/students-and-parents/resources/student-complaints">http://schev.edu/index/students-and-parents/resources/student-complaints</a>
<b>Washington</b>	Washington Student Achievement Council 917 Lakeridge Way SW Olympia, WA 98502 <a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a>
<b>West Virginia</b>	West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard, East - Suite 700 Charleston, WV 25301 <a href="http://www.wvhpc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf">http://www.wvhpc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf</a>
<b>Wisconsin</b>	Wisconsin Educational Approval Board 431 Charmany Drive, Suite 102 Madison, WI 53719 <a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>
<b>Wyoming</b>	Wyoming Department of Education 2300 Capitol Avenue Hathaway Building, 2nd Floor Cheyenne, WY 82002-2060 <a href="https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/">https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/</a>